

Enhanced Supervisor Training Program Quick Step Guide

> It is recommended to launch all CBT trainings in Internet Explorer

Step	Action
1.	Navigate to this website to begin: https://hr85.gmis.in.gov/lm90prd/signon.html
	Enter your User ID and Password into the appropriate field.
	A user ID is comprised of the first letter of the first name (use a capital letter) plus the last six digits of the PeopleSoft ID number.
	For assistance with your password, contact the IOT Helpdesk at 317-234-HELP or (800)-382-1095.
2.	Click the Self Service link. (If you can't locate the Self Service link, click Main Menu and then click the Self Service link.) Self Service
3.	Click the Learning folder link.
4.	Click the Browse Catalog link.
5.	Select the State Personnel Department category/agency link to access the course catalog.
6.	Select the BLR Training Catalog under the Related Categories link.
7.	Under the Program category header, click the program link (to view program information) or the Register link to the right of the program titled <i>Enhanced Supervisor Training Program</i> .
8.	Click the Register button to register for the course.
9.	On the next page, click the Submit Registration button. If you are ready to begin the program you can start a course by locating My Learning in the navigation on the bottom of this page.
10.	Click the My Learning link.
11.	The My Learning section should contain the <i>Enhanced Supervisor Training Program</i> under your activities with the status of Registered. If this program is not listed in the first 5 results shown, click All My Learning . (You may need to select View All if you have more than 15 courses in history)
	Please locate the Enhanced Supervisor Training Program under the title column and click Enhanced Supervisor Training Program link.

SPD: Division of Employee Engagement (04/2014)

Step	Action
12.	You should now see the Certification Progress page where you will find all of the components needed to complete this program. This program has 19 total courses (5 are optional) needed to complete the program and an optional course to print a certificate of completion. Program Completion Instructions You must enroll into each course. Once you have enrolled you can launch immediately. The course allows you to pick up where you left off if you need to stop. After you have viewed the course and passed the quiz (you will have three attempts to pass) you can close out that window and if you hit the Return to Previous page link you will be taken back to the All Learning section where you can click into the Core Supervisor Training Program to begin the next course. Please start with the first required course. Click the View Enrollment Options link next to
	the course title. Coaching for Superior Employee Performance—Techniques for Supervisors Required Not Enrolled View Enrollment Options
13.	Click the Enroll button Activity Options for Coaching for Superior Employee PerformanceTechniques for Supervisors Activity Code Type Start Date Price Add to Plan BLR_WBT_0009 Computer- Based Training 06/18/2013 0.00 USD View Details Enroll Add to Plan
14.	Click the Submit Enrollment button. Submit Enrollment
15.	Click the Launch link.
16.	Click the Launch button to the right of the course. Table Of Contents Title Coaching for Superior Employee Performance— Techniques for Supervisors If you receive a security warning, select the Yes option. The training will launch in a new window. If the training does not launch, make sure that your browser's pop-up blocker is disabled and try again.
17.	Follow the instructions on the screen to complete the training. If you would like to enlarge the screen you can select F11.

Step	Action
18.	At the end of the training you will need to pass a quiz in which you will have three attempts to pass. Once you have you passed the quiz you will click the finish button and exit out the training window. If you need to retake the quiz hit the retry button.
19.	If you still have the Activity Progress page open you can click the Return to Previous Page link to return to the All Learning page. Return to Previous Page
20.	You can continue to enroll into other courses in the Enhanced Supervisor Training Program from the All Learning page to complete the program requirements. Continue to take the other 15 required courses (5 optional) to finish this program.
21.	Once you have completed the mandatory Enhanced Supervisor Training Program, feel free to print of a certificate of completion. If you would like to view additional training you can review our other training catalogs in ELM/Main Menu/Self-Service/Learning/Browse Catalog/SPD/BLR Training Catalog/BLR Customer Service Library If you have any questions please contact the Division of Employee Engagement at SPDtraining@spd.in.gov.